



Applicant Guide



About Baillie Lodges

Baillie Lodges is a growing portfolio of luxury lodges renowned for setting benchmarks in premium experiential travel. Set in exclusive locations of unique natural or cultural significance, the boutique properties appeal to the discerning global traveller seeking a remarkable experience.

The Australia-based collection was founded in 2003 by James and Hayley Baillie and includes Longitude 131° at Uluru-Kata Tjuta, Capella Lodge on Lord Howe Island and Silky Oaks Lodge at the Daintree Rainforest. Flagship property Southern Ocean Lodge on Kangaroo Island was destroyed in the 2020 bushfires and its rebuild is in progress, with an anticipated reopening date in mid-2023.

In 2019, an affiliate of KSL Capital Partners acquired Baillie Lodges with the aim to further expand the unique collection of luxury lodges. The addition of Clayoquot Wilderness Lodge on Canada's Vancouver Island and New Zealand's Huka Lodge marked the collection's foray into international waters. Most recently, The Louise in the Barossa Valley has joined the family, heralding Baillie Lodges' return to South Australia. Baillie Lodges' Australian properties are honoured as members of Luxury Lodges of Australia.

Our location

Longitude 131° (L131) overlooks Uluru-Kata Tjuta National Park in the Northern Territory, 450km south west of Alice Springs. The lodge is approximately 15km from Uluru (Ayers Rock) and 5km from Ayers Rock Resort and the township of Yulara.

Our climate

Uluru has a dry, arid atmosphere with daytime temperatures varying from a hot 45°C in the summer months (December-March) to a cool 19°C in the winter months. Nights can be chilly, with temperatures as low as -2°C in winter.

Travel for good

Baillie Lodges is committed to minimising our environmental footprint. Each of the guest tents has been carefully designed to have minimal impact on the delicate natural environment, standing lightly upon red sand dunes. Solar panels on each tent provide hot water heating, whilst a major solar installation at Ayers Rock Resort generates about 15% of Yulara's average energy use, reducing the reliance on fossil fuels. Other initiatives include separation of recyclable goods, the use of recycled water for gardens, using food compost from the kitchen on garden beds and growing a selection of fresh produce onsite to lessen our carbon footprint. [View our sustainability policy.](#)

Getting there

Uluru-Kata Tjuta National Park is located in the Red Centre in Australia's Northern Territory. The main airport, Ayers Rock Airport, is three hours' travel by air from most Australian capital cities. Longitude 131° is located 15 minutes' drive from Ayers Rock Airport via lodge transfer, a three hour self-drive from Kings Canyon and a five hour self-drive from Alice Springs. [More details »](#)



Staff lifestyle

Joining the team at Longitude 131° is a life-changing chance to discover Australia's Red Centre, joining a diverse and collegiate outback family. There's a larger community of employees who work at the neighbouring Voyages Indigenous Tourism accommodation group so opportunities exist to form new friendships and networks. [More details »](#)



Working with us

Our environment

Famous for their white, safari-style canopies, sixteen luxury guest tents line the red sand dunes, each with a view to Uluru and an outdoor balcony complete with feature 'campfire' and daybed upon which a swag is unfurled by night for sleeping under a blanket of stars. The central Dune House is the hub, where guests dine in the restaurant or on the terrace, enjoy a drink in the bar and join personalised tours of the outback. Staff at Longitude 131° meet guests from around the world who have come to visit Australia's premier natural attraction.

Our team

The team at Longitude 131° is relatively small, though quite diverse and unique. The most common roles include Chefs, Food and Beverage Attendants, Housekeepers and Tour (Experiences) Guides. Smaller departments include Front Office, Maintenance and the Spa Kinara team. Whilst position descriptions are provided to individuals, it is a team effort that makes all Baillie Lodges operate effectively – this spirit of cooperation also allows our team members the opportunity to develop new skills in areas they have not previously worked in.

Our culture

Attention to detail is evident throughout the Baillie Lodges guest experience, from operational processes through to design and the broad product offering, and is core to the overarching culture and values. Baillie Lodges' commitment to product excellence and reinvestment is evident in the significant lodge refurbishments and routine maintenance closures at each property to ensure that they remain at their world-class standard.

Detailed process systems ensure Baillie Lodges delivers comprehensive, on-the-job training for the team and ultimately guarantees an exceptional guest experience every time. Working at a Baillie Lodges property offers a chance to really work as part of a collegiate team, where departments work together to deliver an exceptional and personal guest experience and learning across departments is encouraged.

Our guests

Longitude's target market is predominantly discerning guests seeking an exclusive experience of Australia's red centre. Guests stay for a minimum of two nights and the lodge welcomes children ten years and over. The lodge operates at consistently high occupancies year round, however, the milder winter months are particularly popular and it is always very busy over the festive season.



Staff discounts

Staff at Longitude 131° are entitled to number of a concessions including a discount on Spa Kinara treatments, spa products and purchases from the lodge boutique. A minimum 10% deduction also applies in all food outlets in Yulara.

Tenure Bonus Scheme

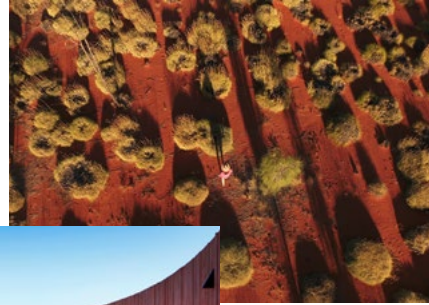
Our Tenure Bonus Scheme highlights our commitment to rewarding employees for longer term tenure – depending on your role, you will be eligible for a one off bonus to be paid on the first anniversary of your employment, and then further potential bonuses at each anniversary thereafter. Upon six months of employment, a 50% rental subsidy will apply to your rental property.

Accommodation discounts

After six months of service, employees become eligible for the Baillie Lodges team member rate of \$150 (AUD) per person per night (or the equivalent in local currency), for themselves and one travelling companion sharing the same suite. Rates are subject to availability and conditions apply. Advance reservations are essential and must be approved by the Lodge Manager. Employee accommodation discounts are also available at Ayers Rock Resort, subject to availability and applicable terms.



What's provided



Accommodation

All employees of Longitude 131° live at the staff residence complex at nearby Ayers Rock Resort. A range of staff accommodation is available, with the category dependant on your position. Entry level or front line staff will be assigned their own bedroom and share a bathroom and kitchen/dining facilities with one other staff member.

Supervisors, Chefs and Department Heads will be allocated a studio or one bedroom apartment with private bathroom. Rooms are partly furnished and have air-conditioning, whilst communal laundry facilities are provided. [View room categories »](#)

A free shuttle bus is provided for staff to get to and from their accommodation each day.

Please note

- Utilities (electricity, gas and water) will be at your own expense, payment/account options are dependent on your accommodation type.
- You are required to supply your own bed linen, towels and other personal effects. [What to bring »](#)

Meals

Staff meals are provided at Longitude 131° whilst on duty and all accommodation types have cooking facilities. Staff receive discounted dining in the restaurants at Ayers Rock Resort and there is a Residents Club with bistro and garden. Takeaway food is available from the Town Square, Outback Pioneer Hotel and Shell Service Station. Takeaway alcohol for staff can only be purchased at the Residents Club.

Uniforms

Uniforms are provided for most staff at Longitude 131°, a uniform bond is deducted from your first wage and refunded at the end of your employment, subject to the return of your uniform.

Lodge specific uniform shoes/boots and Akubra hat can be purchased at discounted staff rates from lodge boutique with prior notice on sizes (limited stock on hand).

Please note

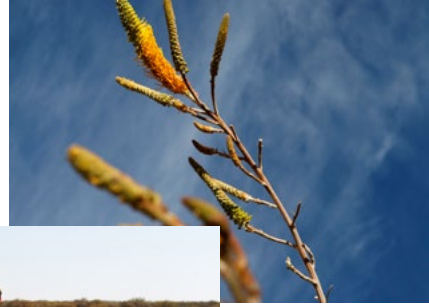
You will be required to provide or purchase your own footwear – the type and style required varies by department.

Communications

Telstra is the most reliable communications provider at Yulara and is the base for all other networks, which include Optus, Vodafone and Amaysim. WiFi dongles are available at the post office in town square and most major internet providers offer home installation of WiFi modems, it usually takes a couple of weeks to occur. A paid WiFi service is available around the resident's areas of Yulara, however, signal strength varies, so it is beneficial to also have your own portable WiFi device.



Room categories



As part of your employment with Longitude 131°, you are offered rental of furnished accommodation in Yulara – this accommodation is provided by Ayers Rock Resort. There are six different staff accommodation options (plans for the four most common ones are shown), each are equipped with the listed facilities.

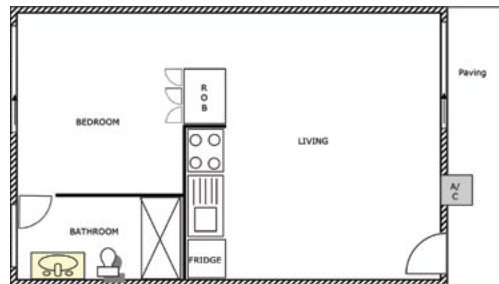
Accommodation facilities

- Ensuite bathroom
- Microwave
- Toaster
- Electric kettle
- Stove
- Fridge
- Air conditioning
- Bedding configuration can vary but most common is queen size

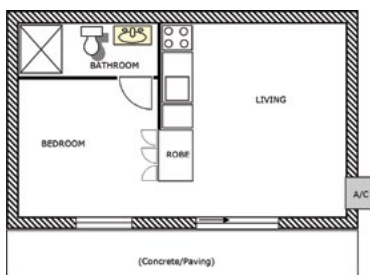
GREVILLEA GROVE & ACACIA GARDENS



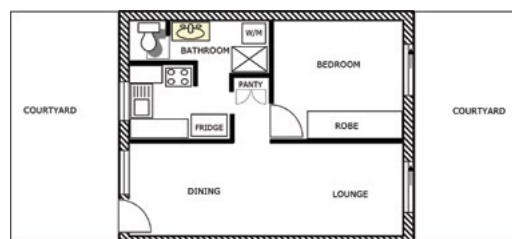
TJALA PLACE



MANTA WALK



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What's nearby

Staff lifestyle

Joining the team at Longitude 131° is a life-changing chance to discover Australia's Red Centre. Treasured as Australia's spiritual heart, the dual World Heritage-listed Uluru-Kata Tjuta National Park is an ancient desert landscape. Domed by a deep blue sky and spanning a vast expanse of the Northern Territory, the outback's rugged beauty is heightened by the living presence of one of the world's largest monoliths, Uluru (Ayers Rock) and the sacred red domes of Kata Tjuta (The Olgas) which stand nearby.

Lodge activities

The lodge operates a number of guest experiences, including four signature tours which are included in the guest tariff. From time to time and with relevance to position, staff may be permitted to participate in these activities (except Table 131°) free of charge, subject to guest touring numbers and approval by the Lodge Manager.

Exploring beyond the lodge

Enjoying the great outdoors and vast landscape is a popular pastime. Local tour operators offer a variety of touring and adventures, such as camel and motorcycle tours, scenic helicopter flights and guided hikes. Discounted staff rates for tours throughout Uluru-Kata Tjuta are available with most local operators. The Visitors Centre offers a display area of flora, fauna and geology of the region and offers souvenir items and music for purchase. If you venture outside in the warmer months, adequate coverage such as a hat, sunscreen and plenty of water are essential.

Local shops, services & activities

The township of Yulara is home to approximately 1,000 to 1,200 people, therefore there is an extensive array of facilities available for residents.

There is a medical centre with doctors and ambulance, plus visiting specialists. After hours, for non emergencies you can call Healthdirect Australia on 1800 022 222 for free health advice 24 hours, seven days a week. The Royal Flying Doctor Service also provides medical assistance when required.

There are a number of sporting and activity groups in the township of Yulara, these include Aussie rules, touch football, netball, indoor soccer, volleyball, swim club, darts club, cricket, yoga, pilates and fitness classes. Regular social events are also held such as the Outback Ball, Territory Day, Outback Week Billy Cart Bash, barbecues, plus Christmas and New Year's Eve parties.



Car rental

Avis, Thrifty and Hertz all offer year-round car rental from Yulara. Each have offices located in the TIC and have discounted rates for residents. Discounts may not be offered during peak periods.

Bus services

AAT Kings operate services from Yulara to Alice Springs via Kings Canyon. The trip takes about 8 hours due to numerous stops.

Bikes

By law helmets are required for riding bikes on roads in the Northern Territory. The riding of bikes through Ayers Rock Resort guest areas or Town Square is not permitted.

Wildlife

Uluru-Kata Tjuta National Park has 21 species of native mammals, 178 species of birds, 73 species of reptiles and literally thousands of invertebrate species including ants, spiders and bugs. But don't be alarmed – all you need is some common sense when it comes to wildlife encounters.

Local facilities include

Recreation Centre, including gym and sporting facilities; community swimming pool; Residents Club (including bottle shop, counter meals, two bars, pool table, internet facilities); IGA supermarket; ANZ Bank/ATM; post office (also an agent for the Commonwealth Bank); hairdresser; newsagent; service station; mechanic; NT Motor Registry and police and fire stations.



How to get there



Flights and airport transfers

Only three hours' flight from most Australian capital cities, regular flights are available to Ayers Rock Airport (AYQ). Jetstar operate flights directly from Sydney and also from Melbourne and Brisbane on selected days.

Arriving staff are transferred to the lodge for a short induction prior to a hosted town tour and collection of accommodation keys from Housing Services.

Staff are not permitted to bring their own vehicles to Longitude 131°, these must be parked in the staff accommodation areas and the free Longitude 131° shuttles used to get to and from work.

Please note

Flights are not provided as part of the onboarding process and need to be arranged by the arriving team member.

Car parking

There is parking available at the staff accommodation areas in Yulara.

Moving to Yulara

All major freight companies interline with either Toll or Australia Post to deliver to Yulara. Services to Yulara are generally slow due to the interline process, there is no overnight service, freight will often take at least two weeks. To minimise your freight costs, we recommend you purchase what you need through Kmart or Target in Alice Springs and they will deliver via Australia Post to Yulara for you.

Yulara IGA offers an extensive homeware section and everything you need to set up your accommodation is available from Housing Services.

Postal & Contact Information

Your Name

Staff Member at Longitude 131°

C/- Post Office Yulara NT 0872

PH: 08 8957 7131

Freight costs

Associated freight costs are at employees' own expense.

Useful links

longitude131.com.au

baillielodges.com.au

luxurylodgesofaustralia.com.au

ayersrockresort.com.au

meteorology.com.au/local-forecast/nt/yulara

parksaustralia.gov.au/uluru/

What to bring

Pillows, bed linen (please confirm bed size prior to arrival), blanket/quilt, bath and tea towels, iron, toiletries, torch, alarm clock (ideally battery operated), TV if you wish, mobile phone/tablet, medication if required, suitable summer and winter clothes and footwear including socks and gloves, cap/hat, swim wear, sunscreen, bikes, recreational items as required and a sense of adventure! There is also a Facebook group for Yulara residents wishing to buy, sell or swap goods.



How to apply



Your journey starts here

We consider our team to be our greatest asset and we're looking for professional, motivated and dedicated people with a diverse range of skills and experience. Our opportunities range from guides to spa therapists and front office to food and beverage. We're looking for people who are passionate about hospitality, committed to providing outstanding customer service, who have a can-do, positive attitude and great work ethic. We're looking for people who see working and living in locations of unique natural or cultural significance as an opportunity not to be missed.

Express your interest

Don't miss out! If joining the Longitude 131° team is of interest, please view our **current opportunities** and apply online. Or **register your interest** and we'll be in touch should a suitable opportunity arise in the future.

If you're looking to start sometime in the future, it's best to send in your resume around eight weeks ahead of your ideal start date. If an advertised position interests you and your availability differs to this timeframe, please apply and indicate your specific availability on your application.

Next steps

Applications take a few days to process and if you're a potential candidate for the role we'll be in touch with you to discuss the next steps within one week of the closing date. Due to the high volume of applications only those selected for a short-list will be contacted.

How to apply

Apply **online**, email your application to careers@baillielodges.com.au or call on +61 2 9918 4355.

Minimum commitment

To deliver memorable experiences for our guests we're committed to building a stable team. To be successful you will need to be able to commit to working with us for at least six months – and ideally more.

More questions?

Prospective employees can find answers to commonly-asked questions in our **FAQ**. If you can't find an answer to your question please **contact us**.