



Applicant Guide



About Baillie Lodges

Baillie Lodges is a growing portfolio of luxury lodges renowned for setting benchmarks in premium experiential travel. Set in exclusive locations of unique natural or cultural significance, the boutique properties appeal to the discerning global traveller seeking a remarkable experience.

The Australia-based collection was founded in 2003 by James and Hayley Baillie and includes Longitude 131° at Uluru-Kata Tjuta, Capella Lodge on Lord Howe Island and Silky Oaks Lodge at the Daintree Rainforest. Flagship property Southern Ocean Lodge on Kangaroo Island was destroyed in the 2020 bushfires and its rebuild is in progress, with an anticipated reopening date in mid-2023.

In 2019, an affiliate of KSL Capital Partners acquired Baillie Lodges with the aim to further expand the unique collection of luxury lodges. The addition of Clayoquot Wilderness Lodge on Canada's Vancouver Island and New Zealand's Huka Lodge marked the collection's foray into international waters. Most recently, The Louise in the Barossa Valley has joined the family, heralding Baillie Lodges return to South Australia. Baillie Lodges' Australian properties are honoured as members of Luxury Lodges of Australia.

Our location

Clayoquot Wilderness Lodge is located within Clayoquot Sound, a 100km wide inlet of the Pacific Ocean on the west coast of British Columbia's Vancouver Island. Clayoquot Sound is a UNESCO protected Biosphere Reserve; a diverse range of ecosystems exists within the reserve, ranging from temperate coastal rainforest and old growth conifer forest to oceans and rocky coastal shores. Clayoquot Wilderness Lodge is located at the very centre of the reserve, at the northeast end of a 11km deep water fjord at Bedwell Sound at the mouth of the Bedwell River.

Our climate

From June to August, summer is in full swing with warm temperatures during the day, 11-19°C and comfortable cooler temperatures overnight. Summer is driest of all four seasons, making it an ideal time to explore. Living within a temperate rainforest, our shoulder seasons see more rain than in our summer months.

Travel for good

Baillie Lodges is committed to minimising our environmental footprint. At Clayoquot Wilderness Lodge our Environmental Legacy Program helps fund many initiatives including the rehabilitation of salmon spawning habitats, an onsite wood mill to repurpose naturally fallen trees and an extensive recycling program. Another initiative involves composting all food waste into gardening soil for use in our greenhouse where our chefs grow produce for The Cookhouse restaurant. [View our sustainability policy.](#)

Getting there

Clayoquot Wilderness Lodge is located on British Columbia's, Vancouver Island. Employees must arrange their own transportation to Tofino, on the island's west coast where a company boat will transport them to the lodge. [More details »](#)



Staff lifestyle

'Our remote location in the heart of the Bedwell offers unrivalled access to the best of Canada's wilderness. The sheer immensity of this natural environment is truly a tribute to Mother Nature and her home, a natural spring of wellness, inner joy and happiness, all connected to these calm surrounds.'

Sarah Cruse, General Manager



Working with us



Our environment

Twenty-five guest tents are dotted along the sound and among the valley's towering forests, each offering end-of-the-bed views to the coastal wilderness. Centrally located within the lodge grounds is the guest precinct with restaurant and bar, activities hub and entertainment zone called The Outpost. When not out exploring the wilderness, guests may be dining at The Cookhouse restaurant, enjoying a treatment at the Healing Grounds Spa, or relaxing with a drink at The Ivanhoe bar.

Our guests

Clayoquot's target market is predominantly discerning guests seeking an exclusive Canadian wilderness experience. Guests stay for either three, four or seven nights and the lodge welcomes children six years and over. The lodge operates from mid May through September with peak season being July and August.

Our team

Our season runs from May to September each year. The team is relatively small, though multi-national and diverse in age and life stage. We employ staff in the departments of Food & Beverage, Housekeeping, Experiences, Maintenance, Spa, Guest Services and Administration; however, it is team effort that makes the Lodge operate effectively. Each of these departments are integral to the operation, and through the spirit of cooperation we create opportunities to develop new skills in areas you may not have previously worked in.

Staff discounts

Staff are entitled to a number of concessions including spa treatments and products and purchases from the lodge boutique.

Our culture

Attention to detail is evident throughout the Baillie Lodges guest experience, from operational processes through to design and the broad product offering and is core to the overarching culture and values. Baillie Lodges' commitment to product excellence and reinvestment is evident in the significant lodge refurbishments and routine maintenance closures at each property to ensure that they remain at their world-class standard.

Detailed process systems ensure Baillie Lodges delivers comprehensive, on-the-job training for the team and ultimately guarantees an exceptional guest experience every time. Working at a Baillie Lodges property offers a chance to really work as part of a collegiate team, where departments work together to deliver an exceptional and personal guest experience and learning across departments is encouraged.

Accommodation discounts

After six months of service, your immediate family can visit Capella Lodge, Huka Lodge, Silky Oaks Lodge and The Louise for the discounted rate of \$300pppn and Clayoquot Wilderness Lodge and Longitude 131° for \$400pppn. Rates are subject to availability and conditions apply. Advance reservations are essential and must be approved by the Lodge Manager.



What's provided



Accommodation

All employees of Clayoquot Wilderness Lodge live at the staff village on property. A range of staff accommodation is available with all linens and bedding provided. Our staff village is located 2km from the main guest area and we provide daily shuttles to and from staff village morning, noon, and evening. We highly recommend you bring your own bike for ease of transportation.

Meals

Staff meals are provided at Clayoquot Wilderness Lodge for the entirety of your contract. Our staff cookhouse, The Fedwell, provides buffet style meals for breakfast, lunch and dinner. Staff accommodations do not provide cooking facilities.

Uniforms

Uniform shirts are provided for staff at Clayoquot Wilderness Lodge, a deposit will be deducted from your first paycheque and returned at the end of your employment, subject to the return of your uniform. Arcteryx Atom LT Hooded Jackets and Anian Melton shirts are available to purchase at cost price as part of your uniform (note that these are free of logos and are yours to keep - all other provided uniform items must be returned). Your manager will advise you what to bring specific for your role.

Please note

You will be required to provide or purchase your own footwear - the type and style required varies by department.

Communications

It is important to note that there is no cell service at Clayoquot Wilderness Lodge. Apps like Google Hangouts, What's App, Facetime, Facebook Messenger, Snapchat or similar are the best way to keep in touch with your family and friends so download your preferred social platforms before you arrive. We provide our staff with access to the lodge's free Wi-Fi.



What's nearby



Staff lifestyle

Joining the Clayoquot Wilderness Lodge family is a life-changing opportunity to work hard and play hard in a remote and stunning natural environment alongside like-minded and motivated teammates. Being part of the 'Clayoquot family' is a reward in itself, and a fun lifestyle with the team in the ruggedly beautiful Bedwell Valley is just part of the appeal.

Lodge activities

Our 600-acre property offers a stunning natural playground for adventure seekers. Trail networks criss-cross the entire valley which can be explored on your down time. We also have a staff pond, natural rock-climbing wall, pool table, ping pong, foosball, and communal fire pit to enjoy at your leisure.

Exploring beyond the lodge

Vancouver Island has countless tourist attractions to explore during your down time. The closest town to Clayoquot Wilderness Lodge is Tofino, the self-proclaimed surf capital of Canada. Tofino has many surf beaches that provide consistent and quality waves for all skill levels. It is also an extremely popular tourist destination with countless restaurants and shops to enjoy. Tourism operators are abundant for whale watching, bear watching, sea kayaking and fishing. If Tofino feels too busy, just head a little farther on the highway to neighbouring Ucluelet home to the Wild Pacific Walking Trail.

Local shops & services

The town of Tofino is home to approximately 2,000 people, and therefore has an extensive array of facilities available including a hospital and medical centre. If you ever need to visit a health care professional talk to your manager and we can provide a boat transfer to Tofino. Beyond the essentials there are also many tourism operators and surf shops where you can rent bikes, surf boards and wetsuits.

If you plan on spending your weekend in town there is no shortage of accommodation options ranging from luxury hotels, motels, Airbnb, hostels, and campsites (book ahead whenever possible as Tofino is one of the most popular tourist destinations in Canada).

Wildlife

Clayoquot Sound's protected ecosystem comprising temperate rainforest, lakes, rivers and alpine peaks provides habitats for a vast array of species, many of which are endangered or rare. Species include orca, humpback whales, sea otters, bald eagles, wolves, black bears and cougars.

Local facilities

There are numerous restaurants, bars, and coffee shops to visit as well as the essentials. Tofino has a grocery store, liquor store, bank, post office, hardware store, hairdressers, brewery, distillery, farmers market, mechanic, police station, hospital, medical clinic, pharmacy and more.



How to get there



Travelling by plane

You can fly into Tofino's Long Beach Airport with Pacific Coastal Airlines. At the airport, you will be greeted by a staff member and transferred to the Method Marine dock, where a boat will transfer you to Clayoquot Wilderness Lodge.

Please note

Flights are not provided as part of the onboarding process and need to be arranged by the arriving team member.

Travelling by bus

There are daily buses to Tofino from Victoria, Nanaimo, and Vancouver. Please check the timetable [here](#). The bus depot is located a five-minute walk from Method Marine boat dock so if you need assistance with your luggage, we can pick you up.

Driving

Clayoquot Wilderness Lodge is only accessible by boat or seaplane, so you will need to leave your parked car in a designated area in Tofino. Car parks are limited, therefore you must arrange this prior to your arrival to Tofino. To do so, please provide us with your licence plate number, make, model and colour of your car.

Postal & Contact Information

Your name
Clayoquot Wilderness Lodge
PO Box 130
Tofino, BC
VoR 2Z0

Phone +1 778 909 7036

What to bring

Your favourite snacks and beverages, toiletries, books, games, headlamp, alarm clock, mobile phone/tablet/laptop, medication if required, suitable spring and summer clothes and footwear including socks, gloves, cap/hat, swimwear, rain jacket and pants, gumboots, sunscreen, bug spray, bike, recreational items as required and a sense of adventure! There is also a Facebook group for Tofino residents wishing to buy, sell or swap goods.

Useful links

clayoquotwildernesslodge.com
baillielodges.com.au
tourismtofino.com
pacificcoastal.com
viconnector.com



How to apply



Your journey starts here

We consider our team to be our greatest asset and we're looking for professional, motivated and dedicated people with a diverse range of skills and experience. Our opportunities range from guides to spa therapists and front office to food and beverage. We're looking for people who are passionate about hospitality, committed to providing outstanding customer service, who have a can-do, positive attitude and great work ethic. We're looking for people who see working and living in locations of unique natural or cultural significance as an opportunity not to be missed.

How to apply

Apply online, email your application to careers@baillielodges.com.au or call on +1 778 909 7036.

Express your interest

Don't miss out! If joining the Clayoquot Wilderness Lodge team is of interest, please view our [current opportunities](#) and apply online. Or [register your interest](#) and we'll be in touch should a suitable opportunity arise in the future.

Our employee operating season is from May 1 – September 30 and recruitment for the upcoming season begins in January.

Next steps

Applications take a few days to process and if you're a potential candidate for the role we'll be in touch with you to discuss the next steps within one week of the closing date. Due to the high volume of applications only those selected for a short-list will be contacted.

More questions?

Prospective employees can find answers to commonly-asked questions in our [FAQ](#). If you can't find an answer to your question please contact us.