



Group policy



Bordered by rolling green lawns along the banks of the Waikato River and just upstream from the dramatic Huka Falls, Huka Lodge is regarded as the founder of luxury lodges. Twenty opulent guest suites and two private Owners' Residences are designed to offer personalised luxury and a harmonious flow with the spectacular natural landscape outside. A feeling of generosity flows from the rate structure - daily breakfast, pre-dinner drinks and canapés and five-course dinner are included - which makes planning a group at Huka Lodge effortless.

A group is defined as five or more suites travelling together. As an intimate and boutique property, some special conditions apply to group bookings:

- A minimum two-night stay is required for all bookings. In some cases, a minimum three-night stay may apply to group bookings.
- Package or contract rates are not generally applicable to group bookings; all group quotations will be on an ad hoc basis and valid only as specifically quoted.

Non-exclusive use groups

For non-exclusive use groups, to ensure minimal impact on other guests, the following special conditions apply:

- The maximum number of suites that can be booked for a non-exclusive group is 14.
- Dining areas are subject to maximum capacities, larger groups may be required to dine at multiple locations and may be required to be seated for meals at staggered times.
- Public speaking is not permitted in the main lodge areas.

Exclusive use groups

The following conditions apply to exclusive use group bookings:

- Groups of 15 or more suites are generally only accepted on an exclusive use basis.
- A minimum of 20 suites and the two cottages must be paid for regardless of materialisation.
- Exclusive use group bookings are not generally accepted over the peak summer season, from mid-December to the end of January inclusive, however, requests may be considered subject to an additional surcharge.



Tour series groups

At Huka Lodge, a Tour Series is defined as having multiple group departures or bookings and not requiring exclusive use due to the leisure focused group dynamic.

Tour Series bookings must be secured with a non-refundable deposit equivalent to 25% of the total accommodation cost for each group reservation at six months prior to arrival - this is payable within 14 days of receipt of invoice. Prepayment policy for all remaining accommodation and additional charges applies as noted in the general group conditions below.

Group booking timeline

Timeline	Action required
Within 14 days of booking	A deposit of 25% of the total accommodation cost is required to secure your booking. The deposit may be transferred if the arrival date changes up to six months prior to arrival. It must, however, be utilised within six months of the original arrival date, if not it is forfeited.
Up to four months prior to arrival	For non-exclusive groups, up to two suites may be cancelled without penalty.
Four months prior to arrival	Full prepayment for all accommodation is required - this is then fully non-refundable or transferable.
Four weeks prior to arrival	<ul style="list-style-type: none">• Arrival and departure times for all guests to be confirmed.• Final rooming list to be provided.• Any special dietary requirements to be advised.• Any external experience bookings to be finalised.
One week prior to arrival	Full prepayment or a credit card guarantee is required for all additional charges. 100% cancellation fees will apply to any changes or cancellations cancelled within one week of arrival.

Please note: Due to the boutique nature of the lodge, no refund can be given in the event of a non-arrival, for any unused services or unused nights due to flight and/or weather disruption. Travel insurance is always recommended.