



# Living & Working



## Essential Information

### Baillie Lodges

Baillie Lodges is a collection of intimate luxury lodges offering unique Australian, New Zealand and Canadian experiences. Spectacular locations combined with contemporary design, exceptional cuisine, first name service, all-inclusive tariffs and indulgent surrounds combine to deliver sophisticated and exclusive encounters. Capella Lodge on Lord Howe Island launched the portfolio and continues to capture guests in its magic. Longitude 131° at Uluru-Kata Tjuta is the ultimate outback luxury experience. Silky Oaks Lodge offers the ultimate Daintree Rainforest retreat. Huka Lodge in New Zealand is one of the country's most celebrated luxury lodges. Clayoquot Wilderness Lodge is surrounded by the pristine, untouched wilderness of Clayoquot Sound on Vancouver Island's west coast. Baillie Lodges is a founding member of Luxury Lodges of Australia.

### Location

Huka Lodge is located in Taupō, in the central North Island of New Zealand. A ten-minute drive to the township of Taupō, or a one-hour drive to nearby geothermal Rotorua and a three hour drive from Auckland.

### Climate

New Zealand's North Island seasons are distinct, offering a new set of experiences in each season with a marked maritime influence. During the summer months, average daytime temperatures range from 14°C-32°C. In autumn, golden landscapes welcome temperatures from 8-15°C during the day. Winter in Taupō brings temperatures during daylight hours between 6-12°C, perfect for skiing followed by cosy nights warmed by an open fire. The crisp, blue-skied days of spring bring daytime temperatures of 10-15°C.

### Sustainability

Huka Lodge is committed to a dedicated path of initiatives and procedures to ensure the very best practice for the environment, the local community and the planet. Essential to the vision are initiatives designed to preserve pristine waters and the broader environment, conserve energy via recycling and support the community of Taupō.

### Working at Huka

The team at Huka is relatively small, though quite diverse and unique. The most common roles include Chefs, Food and Beverage Attendants and Housekeepers. Smaller departments include Front Office and Maintenance. Whilst position descriptions are provided to individuals, it is a team effort that makes all Baillie Lodges operate effectively - this spirit of cooperation also allows our team members the opportunity to develop new skills in areas they have not previously worked in.

### Guest Profile

Huka Lodge's target market is predominantly discerning guests seeking an exclusive experience of new Zealand's North Island. Guests stay for a minimum of two nights and the lodge welcomes children. The lodge operates at consistently high occupancies year round, however, the summer months are particularly popular and it is always very busy over the festive season.



## Staff Accommodation

### Renting Accommodation

Trade Me is a good point to start, with many options for furnished/unfurnished, single or shared accommodation. ([www.trademe.co.nz](http://www.trademe.co.nz))

The Taupo Times is local newspaper that is published on Tuesday, Thursday and Friday. In the classified section you will find the advertisements for flatmates.

As an alternative, a house can be rented through a real estate agent. For this you will need to budget for a bond which is three weeks rent plus another two weeks rent in advance.

### Staff House

Huka Lodge has a 3 bedroom staff house that is very close to town, rooms are in high demand so it's best to check as soon as possible if you are wanting to secure your spot!

### Employee Meals

A meal is provided during your shift and there are two staff dining areas.

### Uniforms

Uniforms are provided for staff at Huka Lodge, You will be required to provide or purchase your own footwear, the type and style required varies by department.

### Communications

If you need your own internet provider, SPARK, Vodafone and 2 Degrees all offer competitive plans for phone and data.

## Baillie Lodges Staff Benefits

### Accommodation Discounts

After six months of service, your immediate family can visit Huka Lodge and Longitude 131° for the special family rate of \$400pppn and Capella Lodge and Silky Oaks Lodge for \$300pppn. These rates are heavily discounted and therefore subject to availability, special conditions apply. Advance reservations are essential and must be approved by the Lodge Manager.

### Guest Gratuities

Huka Lodge is fortunate to attract discerning guests who are often very appreciate of the high level of service provided by the team. All guest gratuities received are banked, then distributed evenly and fairly to staff members at regular intervals (approximately three times per year).

## Transport

Public transport is virtually non-existent. There are of course taxis but no buses or trains.

If you intend on buying a car it is a good idea to go to a dealership. All cars must have a current warrant of fitness and must be registered. Insure your car as you would do at home. AA or AMI offer good rates. New Zealand law permits driving on an international driver's license for up to a year.

## Bikes

Bicycles are very popular in New Zealand and can be purchased from several bike shops in town. A second-hand bike can be purchased via a private sale, 'Trade Me' and the Taupo Times are good places to start. Be aware that wearing a helmet is compulsory in NZ.

## Things to do

Taupō is surrounded by some fantastic hiking and biking trails and outdoor activities, many of which are not far from the lodge. Craters of the moon is a popular trail for hiking and mountain biking however admission fees apply. Tongariro Park offers various hiking options as well as the famous Tongariro Alpine Crossing. Mount Tauhara offers a relatively easy hike to the hills overlooking Taupō.

Spa Thermal Park is home to the famous Otumuheke Stream hot pools on the Waikato River. From here, you can also explore the Huka scenic walking trails and the Rotary Ride mountain bike trail.



## Local Shops & Services

### Shopping

Groceries can be bought from Countdown and Pak n Save – both located in town.

### Banking

There are a number of banks to choose from, they are all similar in offerings.

An account can be opened upon presentation of your passport and a bank card can be issued on the spot.

### Inland Revenue Department Number (IRD/Tax)

Once you start earning money in New Zealand, you start paying tax. For an employer to withhold tax from your wages, you need an IRD number. You should apply for this as soon as you arrive in the country as it can take up to two weeks to process.

[www.ird-services.com/apply](http://www.ird-services.com/apply)

### Doctor and/or Medical Help

It is best to register with a doctor of your choice once you have settled in. If you see a doctor without registration, it will cost you \$50. However if you register, the doctor's visit will only cost you \$18.

Taupo Medical Centre on the corner of Kaimanawa & Heu Heu Streets is a good medical centre. Phone 378 4080.

Ambulance cover can be taken out at \$40 per year.

There is a small hospital in Taupō however for more complicated conditions, patients are transferred to Rotorua Hospital. Taking out private health insurance may assist in getting faster treatment for non-life threatening illnesses. Southern Cross is one of the bigger health insurers. If you have an accident in New Zealand, you are covered by the ACC (Accident Compensation Corporation).

## Moving to Huka

### Postal & Contact Information

Physical Address:

*Your Name*

Staff member at Huka Lodge

271 Huka Falls Road, Taupo 3377

Postal Address:

Huka Lodge, P.O Box 95, Taupo 3351

### Freight Arrangements

Freight costs are at your own expense.

### Useful Links

[www.hukalodge.com](http://www.hukalodge.com)

[www.baillielodges.com.au](http://www.baillielodges.com.au)

[www.luxurylodgesofaustralia.com.au](http://www.luxurylodgesofaustralia.com.au)

[www.lovetapu.com](http://www.lovetapu.com)

[www.ird-services.com/apply](http://www.ird-services.com/apply)

[www.trademe.co.nz](http://www.trademe.co.nz)

## How to Apply

View our current vacancies or apply online at [www.baillielodges.com.au/careers](http://www.baillielodges.com.au/careers)

Email us at [careers@baillielodges.com.au](mailto:careers@baillielodges.com.au) or call us on 02 9918 4355.