# SERVICES & FACILITIES

## Activities

The lodge offers a range of signature experiences to help you relax and discover the lodge and surrounds at vour own pace. Complimentary activities include guided walks, river swimming and snorkelling, yoga and access to mountain bikes, river kayaks and the gymnasium. The lodge also offers a daily shuttle transfer to Port Douglas. It's best to plan ahead to make the most of vour time and the Reception team is available to assist with bookings either on arrival or during your stay.

# Check In/Check Out

Check in time is 2pm and check out time is 10.30am. The lodge facilities are available for your enjoyment whilst at the property.

# Housekeeping

Daily suite housekeeping generally occurs between 8.30am and 4.30pm. Should you prefer a particular time for your treehouse to be serviced, please advise Reception. An evening turndown service is also offered.

### Internet

Complimentary wireless internet is available using the password: silkyoaks

## Laundry

A complimentary guest laundry facility is located on the lower level of the main lodge near the pool. A same-day laundry service is also available; please contact Reception if you require your laundry to be collected from your treehouse.

# Mini Bar

The mini bar refrigerator is stocked with complimentary water, coffee, tea and milk on your arrival. Additional snacks and drinks are available at extra charge. Mini bars are restocked daily

### Power

Domestic power supply is 240 volts. Adaptors are available from Reception on loan or for purchase in the boutique.

# Telephone

A telephone is located in your treehouse, giving you direct dial access for long distance calls within Australia (STD) and international (ISD) calls. Please refer to the Telephone Guide for information or dial 9 for further assistance.

# Time Difference

Silky Oaks Lodge operates on Australian Eastern Standard Time (+10 hours Greenwich mean time) all year. There are no daylight savings in Queensland.

# **RAINFOREST SAFETY**

#### Walking Attire

Comfortable enclosed shoes and light-weight active wear are recommended.

#### Plan Your Walk

Please sign out with Reception prior to beginning your walk and avoid commencing trails after 5pm.

#### Activity Essentials

A hat, sunscreen, personal insect repellent and swimsuit (for swimming along the Fig Tree Rapids Trails) and plenty of drinking water.

#### Keep to the Trail

It's very easy to get disoriented; please take care as hiking trails can become slippery in parts.

#### **River Kayaking**

Always wear a life vest (available from Reception) when kayaking. Kayaks are designed for calm waters and use is subject to river conditions - please check with Reception. Please consider your swimming competency carefully before use; use of kayaks is not permitted after dark.

# **OPERATING HOURS**

7am - 10pm Reception 7am - 8.30pm Restaurant 10am - 6pm Healing Waters Spa After Hours/Emergency 24 hours Dial 9 for all services

#### DINING TIMES

# IMPORTANT INFORMATION

#### Medical Assistance

In the event of an emergency, or if at any time you require first aid or medical assistance, please contact Reception by dialling 9. Several members of staff have first aid training and are available to assist with any minor injuries or illnesses. The nearest medical centre is located at Mossman Hospital, a 10 minute drive from Silky Oaks Lodge.

#### Fire Safety

Fire extinguishers are located on the entry verandah of each treehouse. In the event of an evacuation, please remain calm and walk towards the assembly area on the tennis court.



T 61 7 4098 1666 E reservations@silkyoaks.com.au W silkyoakslodge.com.au



DAINTREE RAINFOREST

Welcome to Silky Oaks Lodge and to Tropical North Queensland's World Heritage-listed wonder, the Daintree Rainforest. With views over the crystal-clear Mossman River and enveloped by lush greenery, we invite you to relax into the easy rhythm of the tropics.

Situated among the region's renowned natural attractions including the Daintree National Park, Great Barrier Reef and Cape Tribulation, Silky Oaks is a luxurious base from which to plan your experiences. Adventures abound for all: swim and snorkel in the spring-fed river, take a guided hike and connect with the land's ancient indigenous heritage or consider one of the many specialist activities offered by local adventure operators.

Dining in the open-air Treehouse Restaurant welcomes the sights and sounds of the rainforest, with menus designed to be light and refreshing in a contemporary Australian style. Premium wines sourced from around the nation make a perfect accompaniment to meals, while a range of local craft beers and small-batch spirits are on offer to wind down after a day's exploring.

After all the action, we suggest a visit to the Healing Waters Spa. Inspired by ancient beliefs that water is a renewing and life-giving force, the spa offers a range of treatments featuring the Australian-made Sodashi skincare range.

However you choose to spend your time, we are here to assist and to help create an unforgettable experience of the magnificent Daintree Rainforest.

## The Silky Oaks Lodge Team

