



ESSENTIAL INFORMATION

BAILLIE LODGES

Baillie Lodges is a collection of three intimate luxury lodges offering unique Australian experiences. Spectacular locations combined with contemporary design, exceptional cuisine, first name service, all-inclusive tariffs and indulgent surrounds combine to deliver sophisticated and exclusive encounters with luxe appeal. Longitude 131° at Uluru-Kata Tjuta is the ultimate outback luxury experience. Southern Ocean Lodge on Kangaroo Island is globally celebrated and acclaimed. Capella Lodge on Lord Howe Island launched the portfolio and continues to capture guests in its magic. Baillie Lodges is a founding member of Luxury Lodges of Australia.

LOCATION

Kangaroo Island (KI) lies off the mainland of South Australia, southwest of Adelaide. Southern Ocean Lodge (SOL) is located at Hanson Bay, on the island's south west coast. Flinders Chase National Park is a 20 minute drive away. The lodge is 60 minutes from Kingscote Airport and Kingscote town centre and 90 minutes from the ferry terminal at Penneshaw.

CLIMATE

The climate is variable and daytime temperatures range from 22-35°C in summer and 12-22°C in winter.

SUSTAINABILITY

Baillie Lodges is committed to minimising our environmental footprint. The architectural design of Southern Ocean Lodge harnesses the energy of the sun and wind to heat and cool the building. All rain water is harvested and our waste is treated by a series of worm farms. We have recycling stations around the lodge to ensure we are proactive in handling our waste. The lodge generates its own power and all areas are computer controlled to minimise our usage.

WORKING AT SOUTHERN OCEAN LODGE

The team at SOL is relatively small, though quite diverse and unique. The most common roles include Chefs, Food and Beverage Attendants, Housekeepers and Tour (Experiences) Guides. Smaller departments include Front Office, Maintenance and the Southern Spa. Whilst position descriptions are provided to individuals, it is a team effort that makes the Lodge operate effectively – this spirit of cooperation also allows our team members the opportunity to develop new skills in areas they have not previously worked in.

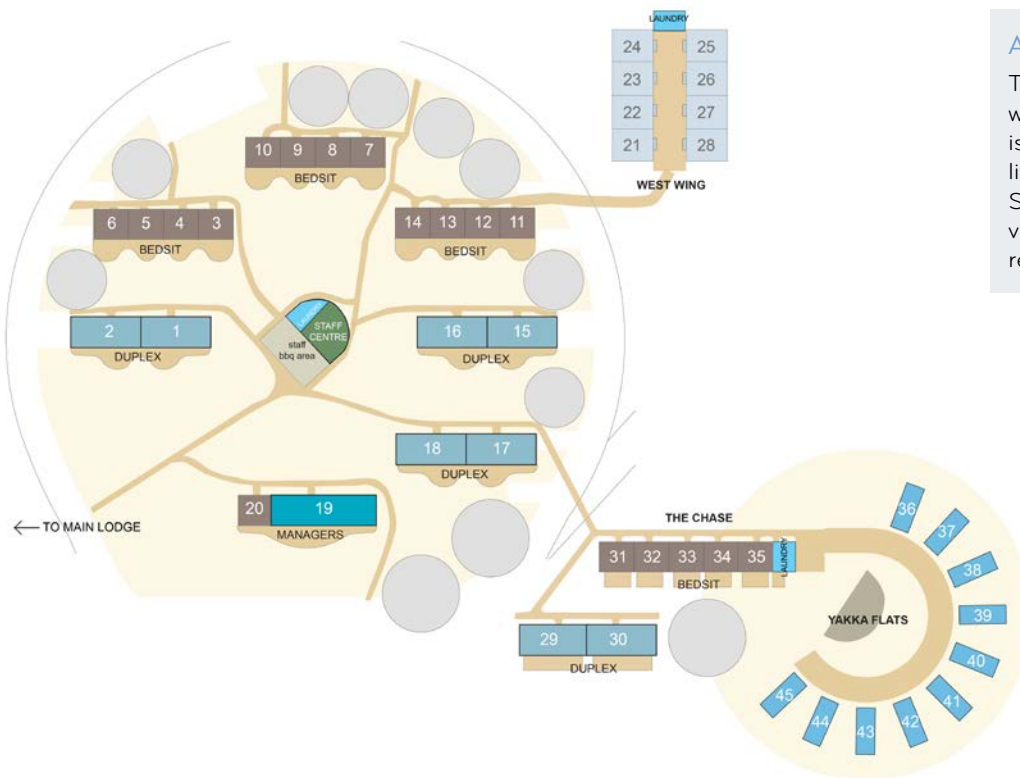
GUEST PROFILE

With rates starting from \$1,200 per person per night, the lodge's target market is predominantly discerning guests seeking an exclusive Australian luxury experience. Approximately 50% of our guests are from overseas, with North America and Europe comprising the largest international markets. Key markets for domestic guests are New South Wales, Victoria and South Australia. Guests stay for a minimum of two nights and the lodge welcomes children 10 years and over. There is a distinct peak season during the Australian summer months from October through to April. The festive period from mid-December to mid-January is particularly busy.

LIVING AT SOL

STAFF ACCOMMODATION

SOL provides onsite accommodation and meals for all staff members.



ABOUT THE VILLAGE

The Staff Village is located a short walk away from the main lodge and is comprised of 45 residences. The living quarters are centred around the Staff Centre, the social hub of the village, where all staff are welcome to relax and enjoy.

ROOM CATEGORIES

There are four different room configurations, each equipped with the following facilities:

- Ensuite bathroom with shower/toilet
- Foxtel connection (supply own TV*)
- Mounted wall heater
- Telephone*
- Internet connection
- Clothes line

**TV is supplied but no telephone in Yakka Flat*

Onsite employees are allocated their own room; the category is determined at the discretion of the Lodge Managers based on a number of factors including availability, seniority and length of service.

Duplex Room



Bedsit Room



West Wing Unit



Yakka Flat



SOUTHERN OCEAN LODGE LIVING & WORKING INFORMATION



EMPLOYEE MEALS

Meals are provided daily in the staff canteen located in the main lodge building, we aim to provide good quality and healthy meals for our team. Breakfast is self-serve, continental style with whole fresh fruit, yoghurt, toast, cereal, coffee and tea available. A light lunch is served in the staff room; we offer a rotating menu of fresh salads, cold cuts and a hot option. Dinner is a more substantial meal with barbecue nights held at the Staff Centre occasionally. Dietary requirements are catered for, please advise these before you arrive. Staff may also use the staff village kitchen and barbecue to cook their own meals if they wish.

UNIFORMS

Uniforms are provided for most staff at SOL, a uniform bond is deducted from your first wage and refunded at the end of your employment, subject to the return of your uniform. You will be required to provide or purchase your own footwear, the type and style required varies by department.

COMMUNICATIONS

Telstra Next G is the only mobile network available in the area. It is strongly recommended that Telstra is your service provider. WIFI is available to all staff, reception varies around the staff village – it is beneficial to also have your own portable WIFI device.

BAILLIE LODGES STAFF BENEFITS

STAFF DISCOUNTS

Discounts available to staff at Southern Ocean Lodge include;

- 50% off Southern Spa treatments
- 20% off Boutique purchases
- The opportunity to dine in the lodge restaurant for special occasions at special fixed prices, subject to availability
- Discounted beverage purchases

ACCOMMODATION DISCOUNTS

After 6 months of service, your immediate family can visit SOL as a guest at the special family rate of \$400pppn twin share or \$600pppn single (in the Flinders Suite category). These rates are heavily discounted and therefore subject to availability, special conditions apply.

GUEST GRATUITIES

SOL is fortunate to attract discerning guests who are often very appreciate of the high level of service provided by the SOL team. All guest gratuities received are banked, then distributed evenly and fairly to staff members at regular intervals (approximately three times per year). Guest gratuities may also be used to purchase recreational equipment for all staff to use.

TENURE BONUS SCHEME

Baillie Lodges encourage its employees to remain with the company on a long term basis. Our Tenure Bonus Scheme (TBS) highlights our commitment to rewarding employees for longer term tenure – depending on your role, you will be eligible for a one off bonus to be paid on the first anniversary of your employment, and then further potential bonuses at each anniversary thereafter.



TRANSPORT

SCHEDULED FLIGHTS

Kingscote Airport is a 30 minute flight from Adelaide. Regional Express (Rex) operates approximately three return flights between Adelaide and KI each day - a baggage limit of 15kg per person applies to all Rex flights. QantasLink operates one return flight between Adelaide and KI, this service operates approximately five days per week - a baggage limit of 23kg applies to QantasLink flights.

FERRY

SeaLink operates regular 45 minute car and passenger ferry transfers between Cape Jervis on the mainland and Penneshaw on KI. Cape Jervis is an easy 2 hour drive from Adelaide. Penneshaw is a 90 minute drive from SOL.

KI ROADS

There is a ring road around the island which is bitumen and the cross roads on the island are gravel. All roads on the island are maintained to be suitable for all vehicle types. It is also important to be aware that Kangaroo Island wildlife is prevalent and particularly active at dusk and dawn, great caution should be taken if driving at these times. We recommend staff bring their own vehicle to enjoy exploring KI on days off. Car parking for staff vehicles is provided adjacent to the staff village.

DRIVING DIRECTIONS

SOL is located on Hanson Bay Road at Hanson Bay. Travel west along the South Coast Road for approximately 60 mins from Kingscote. Cross the South West River and 50 metres onwards is the Hanson Bay Road turn off on the left. If you pass the Western KI Caravan Park you have gone too far.

THINGS TO DO

LODGE OPERATED EXPERIENCES

The lodge operates a number of guest experiences, including four signature tours which are included in the guest tariff. Staff are permitted to participate in each of the signature tours, free of charge and subject to availability. The lodge also operates a range of bespoke experiences, staff may be able to participate in some of these experiences free of charge or at a discounted price, subject to availability.

LOCAL TOURS & ADVENTURES

Local tour operators offer a variety of charter based touring and adventures. Employee bookings can be made direct with operators or with assistance from reception staff. Please see the range of Experience Fact Sheets for more information.

BEACHES & BAYS

The island's beaches and bays are a great way to escape and get outdoors. The local Visitor Centres will have maps for you to make your way around these gorgeous hideouts. Be mindful of the restrictions and dangers of swimming and fishing in certain areas.

WILDLIFE

KI has an array of native animals to encounter, from kangaroos and wallabies, to koalas and echidnas. Southern Ocean Lodge is surrounded by pristine native bushland and many animals live throughout the area.

HIKING

Numerous marked walking trails have been created on the island for hiking enthusiasts of all levels. Please advise someone of your expedition to ensure your safety and whereabouts. We recommend closed footwear and long pants.

KI FOOD TRAIL

KI is blessed with some amazing produce and wines - the self-driven KI Food Trail takes in some of the island's finest producers, where you can sample wines from the vineyards or spirits at the local distillery, see the sheep milking and taste heavenly haloumi at Island Pure Sheep Dairy, or meet the Ligurian bees and their precious honey at Island Beehive.



LOCAL SHOPS & SERVICES

Hanson Bay Sanctuary – 15 mins away

Located a short drive from the lodge on South Coast Road before the Flinders Chase National Park – offers light meals, snacks and coffee. Open from 8am – 9pm. Eftpos and cash out facilities available.

Vivonne Bay Store – 30 mins away

Closest general store and sells fuel, a small range of groceries, alcohol and classic takeaway food. Eftpos available.

The Chase Café – 20 mins away

Located in the Flinders Chase Visitors Centre, the cafe offers great breakfast and lunch menus. ATM available.

KI Wilderness Retreat – 20 mins away

KIWR is located at the entrance to the Flinders Chase Park – offers dining to outside visitors in their restaurant with a full beverage menu and/or BYO beverages. Fuel stop at reception during business hours.

Kingscote – 60 mins away

The 'big smoke' of the island. Banks, bakeries, mechanics, supermarkets, hospital, schools, churches etc are all located here.

MOVING TO SOL

POSTAL & CONTACT INFORMATION

Southern Ocean Lodge
PO Box 145
Kingscote SA 5223
T 08 8559 7347
We recommend posting any personal items to Kangaroo Island.

FREIGHT ARRANGEMENTS

Southern Ocean Lodge
KI Cartage
10 Hooke Road, Elizabeth West SA 5113
Open 8am-5pm - Monday to Friday.
Deliver prior to 10am on Monday.
T 08 8255 7447
Freight items are at your own expense.

WHAT TO BRING

- Sheets*
- Doona
- Towels
- Toiletries
- TV
- Mountain Bike

*Confirm bed size with lodge prior to arrival, single or double may apply.

NOT PERMITTED TO BRING

- Pets
- Heaters
- Fridge (communal staff fridge in staff centre provided)

USEFUL LINKS

www.southernoceanlodge.com.au
www.baillielodges.com.au
www.luxurylodgesofaustralia.com.au
www.rex.com.au
www.qantas.com.au
www.sealink.com.au
www.eatdrinkki.com.au

HOW TO APPLY

View our current vacancies or apply online at www.southernoceanlodge.com.au/careers/
Or email us at careers@baillielodges.com.au
or call us on 02 9918 4355