

# GROUP POLICY

## General Group Conditions

At Longitude 131° a group is defined as five or more Luxury Tents travelling together. As an intimate and boutique property some special conditions apply when making group reservations.

Groups of 10 or more tents are usually only accepted on an exclusive use basis. Such a reservation requires that a minimum of 15 Luxury Tents and the Dune Pavilion (based on double occupancy) are paid for regardless of materialisation unless negotiated based on seasonality. Exceptions for exclusive use may apply for one-off leisure groups or tour series bookings.

Group bookings are not generally accepted over peak festive periods from Christmas to New Year. A peak season exclusive use booking may be considered based on an applicable surcharge (please refer to Exclusive Use Conditions).

The Dune House Restaurant has a maximum table size of 6 (not applicable in exclusive use situations).

Minimum 2 night stay required for all bookings.

Package or contract rates are not generally applicable to group bookings.

Outside 2 months from arrival and for groups up to and including 9 tents, we will allow 1 tent to be cancelled without penalty. For bookings of 10 or more tents, we will allow 2 tents to be cancelled with no charge (this applies to groups granted exemption from exclusive use). The deposit as outlined below is forfeited for additional rationalisation of rooms beyond this level. There is no refund for any changes within 2 months of arrival.

Full prepayment is required 2 months prior to arrival, within 14 days of receipt of invoice. This is then fully non refundable or transferable. Additional charges and extras are payable on departure. No refund can be given in the event of a non-arrival, for any unused services or unused nights due to flight/weather disruption. Travel insurance is recommended.

At 1 month prior to arrival, finalised arrangements including rooming list, specialist catering/events and additional activities must be confirmed. This will be the minimum charged for services.

## Exclusive Use Conditions | 10 Luxury Tents or More

Exclusive use is essential for groups requiring special themed events, public speaking and large group dining elements. Application for waiver of this condition may be made based on group dynamic and needs.

A non-refundable deposit equivalent to 50% of the total accommodation value is required to confirm the group reservation and is due 14 days from issue of confirmation.

This deposit may be transferred (but not refunded) if the booking changes up to 6 months prior to arrival. It must, however, be utilised within 6 months of the original arrival date, if not it is forfeited.

There is no refund for any changes within 2 months of arrival. Prepayment policy applies as noted in General Group Conditions.

## Non Exclusive Use Conditions Applicable to bookings of 5-9 Luxury Tents (or other approved non exclusive use groups)

A non-refundable deposit equivalent to 1 night's accommodation for the group as a whole is required to confirm the group reservation and is due 14 days from issue of confirmation. We will allow this deposit to be transferred if the booking changes up to 6 months prior to arrival. It must, however, be utilised within 6 months of the original arrival date, if not it is forfeited. Prepayment policy applies as noted in General Group Conditions.

To preserve the experience of other guests at the property, public speaking is not permitted in the main lodge areas unless in the privacy of the Library and must be arranged in advance. Maximum table size in the Dune House Restaurant of 6 should be noted.

## Tour Series Conditions

At Longitude 131°, a Tour Series is defined as having multiple group departures or bookings and not requiring exclusive use due to the leisure focused group dynamic.

Tour Series bookings are not generally accepted over peak festive periods from Christmas to New Year. A peak season exclusive use booking may be considered based on an applicable surcharge.

A tentative room block will be held as required, subject to availability and acceptance of the following:

Bookings must be secured with a non-refundable deposit equivalent to one night's accommodation for each group arrival at six months prior to arrival (relevant to rationalisation above). This is payable within 14 days of receipt of invoice. Prepayment policy applies as noted in General Group Conditions.

## Rock Star

Longitude 131° offers front-row seats to the spectacular that is Uluru presenting incentive and special occasion groups an exclusive and luxurious experience in Australia's spiritual heart.

A unique feature of our offering is the inclusive rate structure which makes planning a group at Longitude 131° effortless. Please contact us to discuss your requirements as we can tailor our terms and conditions especially to your group.